



EXTENDED SERVICE COVERAGE POLICY MANUAL

DTNA CHASSIS DETROIT ENGINE, TRANSMISSION & CLUTCH

EFFECTIVE: MAY 15, 2018

1. New Coverage Purchase Timeframe

Extended coverage start date is based upon the registered in-service date.

Units that do not have base warranty (i.e. demo units over 10,000 miles/16,100 km, etc.) are not eligible for extended coverage.

Chassis/Towing/Engine/Transmission/Clutch

Timeframe: Extended coverage can be purchased on the spec or in the aftermarket. Timeframe to purchase coverage in the aftermarket, as well as applicable late fees (25%, up to \$400 per unit) are based on the New Coverage Purchase Schedule (see below).

Months	0-3	4-6	7-12	13-18	19-24	25-30	31-42	43-53	54+
FTL/WST Heavy Duty Chassis	\$0	25%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
FTL/WST Heavy Duty Towing	\$0	25%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
FTL Medium Duty Chassis	\$0	\$0	\$0	25%	N/A	N/A	N/A	N/A	N/A
FTL Medium Duty Towing	\$0	\$0	\$0	25%	N/A	N/A	N/A	N/A	N/A
FCCC School Bus Chassis	\$0	\$0	\$0	\$0	\$0	25%	N/A	N/A	N/A
FCCC Urban Transit Chassis	\$0	\$0	\$0	\$0	\$0	25%	N/A	N/A	N/A
FCCC Shuttle Bus Chassis	\$0	\$0	\$0	\$0	\$0	25%	N/A	N/A	N/A
FCCC Walk-In Van Chassis	\$0	\$0	\$0	\$0	\$0	25%	N/A	N/A	N/A
FCCC Motor Home Chassis	\$0	\$0	\$0	\$0	\$0	25%	N/A	N/A	N/A
FCCC All Models Towing	\$0	\$0	\$0	\$0	\$0	25%	N/A	N/A	N/A
Detroit HD Engine (DD13/DD15/DD16)	\$0	\$0	\$0	25%	N/A	N/A	N/A	N/A	N/A
Detroit MDEG Engine (DD5/DD8)	\$0	\$0	\$0	\$0	\$0	25%	N/A	N/A	N/A
Detroit Transmission	\$0	\$0	\$0	\$0	\$0	\$0	\$0	25%	N/A
Detroit Clutch	\$0	\$0	\$0	\$0	\$0	25%	N/A	N/A	N/A

2. Extended Next Engine Coverage:

An engine is eligible for Extended Next if it has an active EW3 or EW4 extended engine coverage. Coverage must be purchased within 90 days or 50,000 miles/80,500 km prior to the expiration of the active EW3 or EW4 engine coverage.

An upgrade from EW3 Extended Engine Coverage to

EW4 Extended Next Coverage will be considered with the completion of the Extended Next Engine Inspection Form (form located on the website).

A liquid cleaned DPF is included and must be installed within the first 90 days or 50,000 miles/80,500 km of the purchased Extended Next contract, otherwise claims will be denied or coverage cancelled.

Extended Next Engine Coverage can only be purchased once per unit. The total of original Extended Engine Coverage plus Extended Next Engine Coverage cannot exceed 7 years or 750,000 miles/1,207,500 km, from the original In Service Date.

Once Extended Next is purchased, upgrades, downgrades, and cancellations are not available.

The engine must be in its original chassis and must match the vocation on the original vehicle product registration.

3. Supplier Coverages

Supplier coverages are defined as coverage purchased through DTNA but are not the responsibility of DTNA (Cummins Engine, Allison Transmission, Eaton Transmission, etc.). Supplier coverages cannot be upgraded, downgraded or cancelled once the new truck invoice has been generated and are non-refundable through DTNA. Supplier coverages must be purchased on the vehicle spec and are not available for aftermarket purchase through DTNA.

4. Transfer of Coverage

All extended coverage will follow the chassis and will remain valid as long as component serial numbers match original chassis serial number. Vocation must match the vehicle product registration for coverage to remain valid.

5. Cancelling Extended Coverage

Extended coverage can be cancelled within ninety (90) days of the registered in-service date.

For stock trucks, extended coverage can be cancelled within twenty-four (24) months of delivery date to the dealer.

A cancellation fee of \$125 per unit will be applied.

Ext Towing/Roadside Service cannot be cancelled once the vehicle is placed in-service.

6. Upgrading Extended Coverages

Upgrades: the addition of time, distance or components that increases the price of the original purchased coverage.

Upgrades are available without additional fees up to ninety (90) days from the registered in-service date. Refer to the schedule below for all upgrade purchase timeframes.

Upgrades are subject to current coverage options and will be charged the fair market value/ aftermarket pricing at the time of purchase. Previously purchased extended coverage will be refunded.

Upgrade Coverage Purchase Schedule										
Months from Registered In-Service Date										
25% up to \$400										
Months	0-3	4-6	7-12	13-18	19-24	25-30	31-37	38-51	54+	
FTL/WST Heavy Duty Chassis	\$0	25%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
FTL/WST Heavy Duty Towing	\$0	25%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
FTL Medium Duty Chassis	\$0	25%	25%	25%	N/A	N/A	N/A	N/A	N/A	
FTL Medium Duty Towing	\$0	25%	25%	25%	N/A	N/A	N/A	N/A	N/A	
FCCC School Bus Chassis	\$0	25%	25%	25%	25%	25%	N/A	N/A	N/A	
FCCC Urban Transit Chassis	\$0	25%	25%	25%	25%	25%	N/A	N/A	N/A	
FCCC Shuttle Bus Chassis	\$0	25%	25%	25%	25%	25%	N/A	N/A	N/A	
FCCC Walk-In Van Chassis	\$0	25%	25%	25%	25%	25%	N/A	N/A	N/A	
FCCC Motor Home Chassis	\$0	25%	25%	25%	25%	25%	N/A	N/A	N/A	
FCCC All Models Towing	\$0	25%	25%	25%	25%	25%	N/A	N/A	N/A	
Detroit HD Engine (DD13/DD15/DD16)	\$0	25%	25%	25%	N/A	N/A	N/A	N/A	N/A	
Detroit MDEG Engine (DD5/DD8)	\$0	25%	25%	25%	25%	25%	N/A	N/A	N/A	
Detroit Transmission	\$0	25%	25%	25%	25%	25%	25%	25%	N/A	
Detroit Clutch	\$0	25%	25%	25%	25%	25%	N/A	N/A	N/A	

7. Downgrading Extended Coverages

Downgrades: reduction of time, distance, or components that reduces the price of the original purchased coverage.

Downgrades are allowed within ninety (90) days of the registered in-service date.

Previously purchased extended coverage will be refunded. Downgrades are subject to current coverage options and will be charged the fair market value/aftermarket pricing at the time of purchase.

A downgrade fee of \$125 per unit will be applied.

8. Roll Over Units

A vehicle ordered by a customer who did not take possession is considered a roll over unit.

Extended coverage contracts on roll over units that received customer specific terms must be cancelled and credited back to the original purchasing dealer prior to vehicle registration to new customer. The new customer will be able to purchase current published coverage at fair market value/aftermarket pricing (see section 1 for timeframe to purchase).

If spec'd coverage is not cancelled prior to vehicle registration to new customer, coverage contracts will be voided and a \$500 cancellation fee per unit will be applied. In addition, any claims will be denied.

9. Coverage Is Not Retro-Active

Extended coverage is not retro-active and does not cover pre-existing claims.

10. Engine Replacements

If an engine is replaced due to a manufacturing defect within the first 12 months/100,000 miles from the in-service date, extended coverage can be canceled and refunded in full.

11. Totaled Vehicles

If the unit is totaled within twelve (12) months or 100,000 miles/161,000 km from the registered in-service date, or the unit is totaled within twelve (12)

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months of the delivery date to the dealer or body builder, extended coverage can be cancelled and refunded. A cancellation fee of \$125 per unit will be applied.

Ext Towing/Roadside Service coverage is non-refundable.

12. Foreign Exchange Rate

All extended coverage purchases (spec and aftermarket), including all applicable fees, are subject to current foreign exchange rates as communicated by DTNA.

13. Auctioned Vehicles

Vehicles sold through auction or as a result of repossession will retain the extended coverage as long as component serial numbers match original chassis serial number and vocation matches the vehicle product registration. Coverage is valid from the original in-service date.

DTNA reserves the right to remove extended coverage on salvaged units.

14. Registered Vocation

Use of the vehicle for anything other than registered vocation will void extended coverages.

15. Hours Conversion for Detroit Engines

The calculation is 1 hour = 33 miles, or the hours reading (whichever is greater).

Example:

Item	Extended Coverage Limits (Whichever Occurs First)		
	1 Hour = 33 Miles		
	Months	Miles / Kilometers	Hours
Engine	0-84	250,000 mi. / 400,000 km.	7575

16. Pricing for Aftermarket Extended Coverage

Aftermarket extended coverage price is based on fair market value/aftermarket pricing at the time of purchase.

An official DTNA quote must come from OWL or the ASP Quoting tool. SpecPro is not valid for aftermarket quoting purposes.

17. Tier III

Engine: Tier III engine extended coverage is only available for S60 engines spec'd with a Mining (A85-013) or Airport (A85-015) vocation.

18. Level III / Severe Duty Warranty Levels

Chassis: Extended coverage is not available on vehicles that are warranty registered as Level III or Severe Duty on the vehicle product registration.

19. Aged Vehicle Adjustment for Stock Units

Requests for extended coverage on aged stock units must be accompanied by the Inactive Vehicle Maintenance Schedule (WAR255). Extended coverage will only be allowed if maintenance records have been completed at DTNA required intervals (refer to form WAR255 for schedule). Coverage is not guaranteed if inactive maintenance records are incomplete or unavailable. Units that do not have base warranty are not eligible for extended coverage. Extended coverage can be purchased on aged units with approval of base warranty reinstatement. Coverage will be charged fair market value/aftermarket pricing at the time of purchase.

Refer to Policy #1 for timeframe to purchase.

20. Fees

All fees (late, cancellation, downgrade, roll over, etc.) are non-negotiable, cannot be waived and are subject to current foreign exchange.

21. EW Multi-Torque, Hi-Torque, Low-Torque

When purchasing coverage for multi-torque engines and/or transmissions, the higher torque package will apply. Any torque values changed will void the extended coverage.

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